



Abbreviated Format

Memorandum Date: July 19, 2024

Order Date: August 6, 2024

TO: Board of County Commissioners

DEPARTMENT: Health & Human Services

PRESENTED BY: Eve Gray, Director

AGENDA ITEM TITLE: ORDER 24-08-06-05/ IN THE MATTER OF APPROVING CONTRACT ACTIONS WITH WHITE BIRD CLINIC, AMERICAN SAFETY COUNCIL DBA CERTUS, ICCO, LLC DBA BESTMED, CASCADE MEDICAL ASSOCIATES, SHELTERCARE, INC., HOMES FOR GOOD, CITY OF EUGENE, CITY OF SPRINGFIELD, PEACEHEALTH OREGON REGION, OREGON CRIMINAL JUSTICE COMMISSION, WILLAMETTE FAMILY, INC, AND APPROVING ONE RATIFICATION WITH CITY OF SPRINGFIELD AND DELEGATING AUTHORITY TO THE COUNTY ADMINISTRATOR OR THEIR DESIGNEE TO SIGN THE APPROVED ACTIONS

I. **MOTION**

In the Matter of Approving Contract Actions with: White Bird Clinic, American Safety Council dba Certus, ICCO, LLC dba BestMed, Cascade Medical Associates, ShelterCare, INC., Homes For Good, City of Eugene, City of Springfield, PeaceHealth Oregon Region, Oregon Criminal Justice Commission, Willamette Family, Inc, and Approving One Ratification with: City of Springfield and Delegating Authority to the County Administrator or Their Designee to Sign the Approved Actions.

II. **DISCUSSION**

A. **Background / Analysis**

Health & Human Services has ten contracts, six amendments, and one ratification which need Board approval and delegation to the County Administrator or their designee for signature. Lane Manual 20.0600.320-20.600.330 grants authority of the County Administrator or Department Director to execute amendments in excess of the approved amount listed in this agenda packet. This authority is limited to 25% or 50% of the approved amount dependent on the original contract amount or amount approved by the Board of Commissioners,

whichever is greater.

Contractor:	White Bird Clinic
Title:	Crisis Healthcare Services
Contract Number:	58816
Contract Type:	Expense (new)
Description:	Expands street outreach services to 24/7 to ameliorate the burden on the local Emergency Rooms, neither of which are located in Eugene.
Selection Process:	RFP
Term:	07/1/2024 - 12/31/2025
Previous BOs:	N/A
Amendment Amount: (if applicable)	N/A
Approved Amount	\$396,000
Funding Source	HB 4136 - Innovation Fund
Health Implication Area Impacted:	Medical outreach services, provide where and as needed, represent effective preventive healthcare services that are also, in the long term, cost savings. Providing medical care, in situ, diverts from the use of higher-level emergency services.
Policy Issues:	Will assist Lane County Health & Human Services in meeting the goal of promoting and protecting the health and well-being of individuals, families and our communities through the provision of equitable and timely access to services.
Board Goals:	Safe and Healthy County. Support partnerships and collaborations to improve the health of our community.
Purpose:	Award contract

Contractor:	Homes for Good Housing Agency
Title:	Commons on MLK Supportive Services
Contract Number:	58367
Contract Type:	Expense
Description:	Permanent Supportive Housing services and support for Commons on MLK residents.
Selection Process:	IGA
Term:	01/01/2024-12/31/2027
Previous BOs:	24-01-23-14
Amendment Amount: (if applicable)	\$2,000,000
Approved Amount	\$3,000,000
Funding Source	HSC and COC funding

Health Implication Area Impacted:	Poverty, homelessness and poor nutrition are strongly associated with poor health outcomes and lowered life expectancy.
Policy Issues:	Will assist Lane County Health & Human Services in meeting the goal of promoting and protecting the health and well-being of individuals, families and our communities through the provision of equitable and timely access to services.
Board Goals:	Safe and Healthy County. Support partnerships and collaborations to improve the health of our community.
Purpose:	Extend agreement and add funds

Contractor:	PeaceHealth Oregon Region
Title:	Provision of Mental Health Expansion Services
Contract Number:	58160
Contract Type:	Revenue
Description:	Funding for provision by Lane County Behavioral Health of MH Services at two HS under PHMG sponsorship, for the SBHCs (NEHS and CHS)
Selection Process:	Exempt
Term:	07/01/2023 - 06/30/2025
Previous BOs:	None
Amendment Amount: (if applicable)	\$257,000
Approved Amount	\$385,500
Funding Source	N/A Revenue
Health Implication Area Impacted:	Providing behavioral health services at SBHCs to increase youth access to these essential services, including easier access to referrals for more specialized services. Improved student behavioral health translates into better participation in school, which will impact the youth's entire life, and future prospects, with respect to employment, socio-economic status, and mental health and wellbeing.
Policy Issues:	Will assist Lane County Health & Human Services in meeting the goal of promoting and protecting the health and well-being of individuals, families and our communities through the provision of equitable and timely access to services.
Board Goals:	Safe and Healthy County. Support partnerships and collaborations to improve the health of our community.
Purpose:	Delegate authority to execute all documents necessary to receive funding.

Contractor:	American Safety Council dba Certus
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Title:	Management of Foodhandler Card Website
Contract Number:	TBD
Contract Type:	Expense/New
Description:	Contract that provides for the maintenance and update of the County's foodhandler card issuance "site". This application is now owned by the contractor and is located on the contractor's proprietary site. Rather than direct payment, the costs are offset via revenue-sharing.
Selection Process:	RFP
Term:	9/1/2024 - 8/31/2027
Previous BOs:	N/A
Amendment Amount: (if applicable)	N/A
Approved Amount	\$530,000
Funding Source	Revenue sharing via the website.
Health Implication Area Impacted:	Granting ease of access to on-line resources in both English and Spanish promotes safe food handling by staff for whom foodhandling certification is required. Food contamination represents a substantial threat to the public's health. Some foodborne diseases can spread rapidly and result in serious illness and/or death.
Policy Issues:	Will assist Lane County Health & Human Services in meeting the goal of promoting and protecting the health and well-being of individuals, families and our communities through the provision of equitable and timely access to services.
Board Goals:	Safe and Healthy County. Support partnerships and collaborations to improve the health of our community.
Purpose:	To provide for execution of a contract in excess of \$150,000

Contractor:	ICCO, LLC dba BestMed
Title:	Expanded Urgent Care Capacity
Contract Number:	58879
Contract Type:	Expense/New
Description:	Expansion of care from 8pm, seven days/week, to 10pm, daily at the Coburg Road location of the Best Med Clinic. In year one, this expanded capacity should permit the Clinic to see 2,900 more patients. Many may be diverted from ER treatment.
Selection Process:	RFP
Term:	8/1/2024 - 12/31/2025
Previous BOs:	N/A

Amendment Amount: (if applicable)	N/A
Approved Amount	\$550,000
Funding Source	HB 4136
Health Implication Area Impacted:	Access to same day care that does not require the full services of an Emergency Room will reduce the burden on the local emergency rooms, neither of which are in Eugene. It is anticipated that these contract services will divert 2,000 Riverbend emergency room visits each year.
Policy Issues:	Will assist Lane County Health & Human Services in meeting the goal of promoting and protecting the health and well-being of individuals, families and our communities through the provision of equitable and timely access to services.
Board Goals:	Safe and Healthy County. Support partnerships and collaborations to improve the health of our community.
Purpose:	To provide for execution of a contract in excess of \$150,000

Contractor:	Cascade Medical Associates
Title:	Same Day Telemedicine Healthcare
Contract Number:	58888
Contract Type:	Expense/New
Description:	Expanding capacity of their telehealth system from 6 to 18 hours per day, to divert lower accuity cases from the ER.
Selection Process:	RFP
Term:	8/1/2024 - 12/31/2025
Previous BOs:	N/A
Amendment Amount: (if applicable)	N/A
Approved Amount	\$500,000
Funding Source	HB 4136
Health Implication Area Impacted:	Access to same day care that does not require the full services of an Emergency Room will reduce the burden on the local emergency rooms, neither of which are in Eugene. It is anticipated that these contract services will divert 2,000 Riverbend emergency room visits each year.
Policy Issues:	Will assist Lane County Health & Human Services in meeting the goal of promoting and protecting the health and well-being of individuals, families and our communities through the provision of equitable and timely access to services.

Board Goals:	Safe and Healthy County. Support partnerships and collaborations to improve the health of our community.
Purpose:	To provide for execution of a contract in excess of \$150,000

Contractor:	ShelterCare, INC.
Title:	Shankle PSH Scattered Sites
Contract Number:	58863
Contract Type:	Expense
Description:	HUD Permanent Supportive Housing scattered site project.
Selection Process:	RFP
Term:	01/01/2025 to 12/31/2028
Previous BOs:	N/A
Amendment Amount: (if applicable)	N/A
Approved Amount	\$625,644
Funding Source	HUD
Health Implication Area Impacted:	Poverty, homelessness and poor nutrition are strongly associated with poor health outcomes and lowered life expectancy.
Policy Issues:	Will assist Lane County Health & Human Services in meeting the goal of promoting and protecting the health and well-being of individuals, families and our communities through the provision of equitable and timely access to services.
Board Goals:	Safe and Healthy County. Supports partnerships and collaborations to improve the health of our community.
Purpose:	Award Contract

Contractor:	Oregon Criminal Justice Commission
Title:	IMPACTS Grant
Contract Number:	55692
Contract Type:	Revenue
Description:	Impacts grant IGA with CJC
Selection Process:	None - IGA
Term:	08/15/2020 - 06/30/2025
Previous BOs:	20-08-18-08
Amendment Amount: (if applicable)	\$2,000,000
Approved Amount	\$4,527,703
Funding Source	Oregon Criminal Justice Commission

Health Implication Area Impacted:	Increases the access to, and availability of, comprehensive community supports and services for individuals with mental health or substance use disorders, thereby reducing their involvement with the criminal justice system, hospitalizations, and institutional placements.
Policy Issues:	Will assist Lane County Health & Human Services in meeting the goal of promoting and protecting the health and well-being of individuals, families and our communities through the provision of equitable and timely access to services.
Board Goals:	Safe and Healthy County. Supports partnerships and collaborations to improve the health of our community.
Purpose:	Delegate authority to the County Administrator or their designee to execute all documents necessary to extend the agreement and receive additional funding.

Contractor:	Willamette Family, Inc
Title:	Detoxification Services
Contract Number:	56769
Contract Type:	Expense
Description:	Alcohol and drug detoxification services for indigent clients.
Selection Process:	Sole Source
Term:	01/01/2022 - 12/31/2024
Previous BOs:	23-01-10-11, 22-01-04-15
Amendment Amount: (if applicable)	\$100,000
Approved Amount	\$600,000
Funding Source	FAA 58388
Health Implication Area Impacted:	Access to and use of behavioral health services can prevent long-term hospitalizations and can have a positive impact on quality of life, the ability to work and the ability participate in other activities which contribute to overall health.
Policy Issues:	Will assist Lane County Health & Human Services in meeting the goal of promoting and protecting the health and well-being of individuals, families and our communities through the provision of equitable and timely access to services.
Board Goals:	Safe and Healthy County. Support partnerships and collaborations to improve the health of our community.

Purpose:	Delegate authority to the County Administrator or their designee to execute all documents necessary to extend the agreement, and receive additional funding.
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Contractor:	Willamette Family, Inc
Title:	Residential Alcohol & Other Drug Services
Contract Number:	56779
Contract Type:	Expense
Description:	Residential Alcohol & Other Drug Services
Selection Process:	Sole Source
Term:	01/01/2022 - 12/31/2024
Previous BOs:	24-01-09-22, 23-01-10-11, 22-02-08-06
Amendment Amount: (if applicable)	\$600,000
Approved Amount	\$3,963,147
Funding Source	FAA 58388
Health Implication Area Impacted:	Access to and use of behavioral health services can prevent long-term hospitalizations and can have a positive impact on quality of life, the ability to work and the ability participate in other activities which contribute to overall health.
Policy Issues:	Will assist Lane County Health & Human Services in meeting the goal of promoting and protecting the health and well-being of individuals, families and our communities through the provision of equitable and timely access to services.
Board Goals:	Safe and Healthy County. Support partnerships and collaborations to improve the health of our community.
Purpose:	Delegate authority to the County Administrator or their designee to execute all documents necessary to extend the agreement, and receive additional funding.

Contractor:	Homes For Good
Title:	Long Term Rent Assistance Administrator
Contract Number:	58874
Contract Type:	expense
Description:	All In Funded LTRA program administering rental assistance payments
Selection Process:	N/A - IGA
Term:	7/1/2024 - 6/30/2025
Previous BOs:	N/A

Amendment Amount: (if applicable)	N/A
Approved Amount	\$2,170,732
Funding Source	All In
Health Implication Area Impacted:	Access to stable and affordable housing can have a positive impact on quality of life, the ability to work and the ability to participate in other activities which contribute to overall health.
Policy Issues:	Will assist Lane County Health & Human Services in meeting the goal of promoting and protecting the health and well-being of individuals, families and our communities through the provision of equitable and timely access to services.
Board Goals:	Safe and Healthy County. Support partnerships and collaborations to improve the health of our community.
Purpose:	To provide for execution of a contract in excess of \$150,000

Contractor:	Homes For Good
Title:	Low Income Weatherization
Contract Number:	57715
Contract Type:	IGA-Expense
Description:	Weatherization of the homes of low-income households in Lane County.
Selection Process:	N/A - IGA
Term:	07/01/2023-6/30/2026
Previous BOs:	23-04-25-05
Amendment Amount: (if applicable)	\$4,000,000
Approved Amount	\$8,000,000
Funding Source	58054 MGA
Health Implication Area Impacted:	Living on limited means negatively impacts the general quality of life, life expectancy, chronic mental and physical health conditions. Low income residents need financial assistance in covering weatherization costs, especially during the colder months of the year. The greater the wealth disparity the higher the marginalization and that marginalization takes an even greater toll on health, family stability and the ability to engage positively with the community. Weatherization support payments are critical for lower-income residents of Lane County.

Policy Issues:	Will assist Lane County Health & Human Services in meeting the goal of promoting and protecting the health and well-being of individuals, families and our communities through the provision of equitable and timely access to services.
Board Goals:	Safe and Healthy County. Support partnerships and collaborations to improve the health of our community.
Purpose:	Extend agreement and add funds

Contractor:	ShelterCare
Title:	Sahalie Permanent Housing
Contract Number:	58885
Contract Type:	Expense
Description:	HUD funded permanent housing and support for chronically homeless individuals
Selection Process:	RFP
Term:	08/01/2024-7/31/2026
Previous BOs:	N/A
Amendment Amount: (if applicable)	N/A
Approved Amount	\$600,000
Funding Source	HUD
Health Implication Area Impacted:	Homelessness is strongly associated with poor health outcomes and lowered life expectancy
Policy Issues:	Will assist Lane County Health & Human Services in meeting the goal of promoting and protecting the health and well-being of individuals, families and our communities through the provision of equitable and timely access to services.
Board Goals:	Safe and Healthy County. Support partnerships and collaborations to improve the health of our community.
Purpose:	Award contract

Contractor:	City of Springfield
Title:	Intergovernmental Funding for Human Services
Contract Number:	58857
Contract Type:	Revenue
Description:	Funding for Human Services Programs
Selection Process:	N/A - Revenue IGA
Term:	7/1/2023 - 6/30/2025
Previous BOs:	N/A
Amendment Amount: (if applicable)	N/A
Approved Amount	\$160,252

Funding Source	N/A - Revenue
Health Implication Area Impacted:	Access to stable and affordable housing can have a positive impact on quality of life, the ability to work and the ability to participate in other activities which contribute to overall health.
Policy Issues:	Will assist Lane County Health & Human Services in meeting the goal of promoting and protecting the health and well-being of individuals, families and our communities through the provision of equitable and timely access to services.
Board Goals:	Safe and Healthy County. Support partnerships and collaborations to improve the health of our community.
Purpose:	Ratify signature of a revenue agreement.

Contractor:	City of Eugene
Title:	Diversion of Low Acuity Cases from Emergency Rooms
Contract Number:	58889
Contract Type:	Expense (new)
Description:	Contract with the City to implement better coordination between the EMS services and Peacehealth to mitigate the negative impact of the closure of the Peacehealth Emergency Department at 11th and Hilyard.
Selection Process:	RFP
Term:	08/1/2024 - 12/31/2025
Previous BOs:	N/A
Amendment Amount: (if applicable)	N/A
Approved Amount	\$880,000
Funding Source	HB 4136 - Innovation Fund
Health Implication Area Impacted:	Access to same day care that does not require the full services of an Emergency Room will reduce the burden on the local emergency rooms, neither of which are in Eugene. It is anticipated that these contract services will divert 2,000 Riverbend emergency room visits each year.
Policy Issues:	Will assist Lane County Health & Human Services in meeting the goal of promoting and protecting the health and well-being of individuals, families and our communities through the provision of equitable and timely access to services.
Board Goals:	Safe and Healthy County. Support partnerships and collaborations to improve the health of our community.

Purpose:	To provide for execution of a contract in excess of \$150,000
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Contractor:	City of Eugene
Title:	Intergovernmental Funding for Human Services
Contract Number:	58890
Contract Type:	Revenue
Description:	Funding for Human Services Programs
Selection Process:	N/A IGA
Term:	7/1/2023 - 6/30/2025
Previous BOs:	N/A
Amendment Amount: (if applicable)	N/A
Approved Amount	\$3,022,000
Funding Source	Revenue
Health Implication Area Impacted:	Access to stable and affordable housing can have a positive impact on quality of life, the ability to work and the ability to participate in other activities which contribute to overall health.
Policy Issues:	Will assist Lane County Health & Human Services in meeting the goal of promoting and protecting the health and well-being of individuals, families and our communities through the provision of equitable and timely access to services.
Board Goals:	Safe and Healthy County. Support partnerships and collaborations to improve the health of our community.
Purpose:	Delegate authority to execute all documents necessary to receive funding

*Contract in place until terminated

B. Health Implications

The applicable contracts and amendments impact the Lane County Community Health Improvement Plan (CHIP) adopted via Board Order 21-01-26-07. Further details regarding the health implications and impacted areas are specified under each contract and amendment in A. Background/Analysis.

C. Alternatives / Options

1. Approve the actions in Exhibit A, and delegate authority to the County Administrator or their designee to sign the approved actions.
2. Approve some of the actions listed in Exhibit A and direct staff to not enter into or revise others.
3. Do not approve any of the actions listed in Exhibit A.

D. Recommendation

1. Lane County Health & Human Services recommends #1 - Approve the actions listed in Exhibit A and delegate authority to the County Administrator or their designee to sign the approved actions.

III. ATTACHMENTS

Board Order

Exhibit A – August 6, 2024 Contracts and Amendments List

BEFORE THE BOARD OF COMMISSIONERS OF LANE COUNTY, OREGON

ORDER NO. 24-08-06-05

IN THE MATTER OF APPROVING CONTRACT ACTIONS WITH WHITE BIRD CLINIC, AMERICAN SAFETY COUNCIL DBA CERTUS, ICCO, LLC DBA BESTMED, CASCADE MEDICAL ASSOCIATES, SHELTERCARE, INC. HOMES FOR GOOD, CITY OF EUGENE, CITY OF SPRINGFIELD, PEACEHEALTH OREGON REGION, OREGON CRIMINAL JUSTICE COMMISSION, WILLAMETTE FAMILY, INC, AND ONE RATIFICATION WITH CITY OF SPRINGFIELD AND DELEGATING AUTHORITY TO THE COUNTY ADMINISTRATOR OR THEIR DESIGNEE TO SIGN THE APPROVED ACTIONS

WHEREAS, Lane Manual Chapter 20 sets forth policy regarding award of contracts, and amendments, submission of grants and ratification of contracts for services and policy regarding signatory authority of the County Administrator; and

WHEREAS, competitive processes were undertaken as required by Lane Manual for the contracts and amendments in the attached list;

NOW, THEREFORE, the Board of County Commissioners of Lane County **ORDERS** as follows:

1. Approve and Delegate authority to the County Administrator or their designee to sign the contracts, amendments, and ratifications indicated in the attached Exhibit A.

ADOPTED this 6th day of August, 2024.

Laurie Trieger, Chair
Lane County Board of Commissioners

Exhibit A – August 6, 2024 Contracts and Amendments List

Contracts

Contractor Name	Contract Title	Type	Approved Amount	Begin Date	End Date
White Bird Clinic	Crisis Healthcare Services	Expense	\$396,000	7/1/2024	12/31/2025
American Safety Council dba Certus	Management of Foodhandler Card Website	Expense	\$530,000	9/1/2024	8/31/2027
ICCO, LLC dba BestMed	Expanded Urgent Care Capacity	Expense	\$550,000	8/1/2024	12/31/2025
Cascade Medical Associates	Same Day Telemedicine Healthcare	Expense	\$500,000	8/1/2024	12/31/2025
ShelterCare, INC.	Shankle PSH Scattered Sites	Expense	\$625,644	1/1/2025	12/31/2028
Homes For Good	Long Term Rent Assistance Administrator	Expense	\$2,170,732	7/1/2024	6/30/2025
ShelterCare	Sahalie Permanent Housing	Expense	\$600,000	8/1/2024	7/31/2026
City of Eugene	Diversion of Low Acuity Cases from Emergency Rooms	Expense	\$880,000	8/1/2024	12/31/2025
City of Springfield	Intergovernmental Funding for Human Services	Revenue	\$160,252	7/1/2024	6/30/2025
City of Eugene	Intergovernmental Funding for Human Services	Revenue	\$3,022,000	7/1/2023	6/30/2025

Amendments

Contractor Name	Contract Title	Type	Amendment Amount	Approved Amount	As Amended	
					Begin Date	End Date
Homes for Good Housing Agency	Commons on MLK Supportive Services	Expense	\$2,000,000	\$3,000,000	1/1/2024	12/31/2027
PeaceHealth Oregon Region	Provision of Mental Health Expansion Services	Revenue	\$257,000	\$385,500	7/1/2023	6/30/2025
Oregon Criminal Justice Commission	IMPACTS Grant	Revenue	\$2,000,000	\$4,527,703	8/15/2020	6/30/2025
Willamette Family, Inc	Detoxification Services	Expense	\$100,000	\$600,000	1/1/2022	12/31/2024
Willamette Family, Inc	Residential Alcohol & Other Drug Services	Expense	\$600,000	\$3,963,147	1/1/2022	12/31/2024

Homes For Good	Low Income Weatherization	Expense	\$4,000,000	\$8,000,000	7/1/2023	6/30/2026
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Ratification

Contractor Name	Contract Title	Type	Approved Amount	Begin Date	End Date
City of Springfield	Intergovernmental Funding for Human Services	Revenue	\$160,252	7/1/2023	6/30/2025

*Contract in place until terminated

HB 4136 Funding

Background

Sponsored by Representative Nathanson

Response to UD hospital closure

Goals

- Ease licensing for out of state nurses
- Stabilize EMS
- Fund innovations to decrease use of emergency services

Innovation Fund



\$3.2 million one-time funding for projects that decrease use of emergency services



Stakeholder team, including CCOs, hospitals, and grantees who will oversee outcomes and metrics



CCO buy in to help fund innovations that reduce use of emergency services at an affordable, ongoing cost



Two reports to the legislature for consideration of future policy or funding opportunities

Grantees

Organization	Amount	Purpose
Best Med	\$500,000	Expand urgent care hours until 10 pm in two locations
Cascade Medical	\$500,000	Expand hours for telemedicine appointments until 2 am
City of Eugene/ PeaceHealth	\$1,300,000	Deploy a BLS unit to low acuity calls & transport to urgent care as appropriate
Lane County	\$590,000	Mobile medical care at Navigation Center and Dusk to Dawn with open access to W 11 th for care needs
WhiteBird	\$396,000	24/7 low level stabilization center for mobile crisis